



Covid-19 Adaptations to Service

We commit to the following safety promises for your wellbeing:

- Where possible teletherapy will be used to reduce the need for home visits. i.e. therapy or play sessions can be videoed by the family and discussed over a Zoom call
- Where visits are necessary, social distancing (SD) will be adhered to by the adults. Understandably, young children will have difficulty following these guidelines
- It is requested that only people involved in the therapy are present during the session
- It is requested that windows are opened for home visits to ensure a well-ventilated space. Sessions can be held in the garden or another outdoor space if preferred
- Televisions, music, noisy toys etc. are advised to be switched off to reduce the need to raise voices over background noise
- The therapist will use hand sanitiser before and after sessions and minimising touching surfaces during the home visit
- A face covering will be worn by the therapist at times when SD is not possible (i.e. especially when entering / leaving the home and during some sessions). Family members can wear face coverings if they would like to do so.
- Sessions will be spaced to allow thorough hygiene measures between visits
- Sessions will be 'resource light' and where possible a family's own toys will be used.
- Any equipment brought into the home will be thoroughly cleaned before and after sessions using an antibacterial cleaner
- A larger iPad, adapter and a 5 meter HDMI cable have been purchased to view videos on the family TV allow social distancing when reviewing videos.
- Whenever possible electronic documents will be used instead of paper documents
- Bank transfer will be the preferable method of payment
- Communication will occur with families prior to home visits to discuss how the work will be carried out to minimise risk to everyone

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- If the therapist or anyone in the home has any symptoms of coronavirus (continuous cough, fever or loss of taste/smell) the appointment will be cancelled without penalty. A visit will be rearranged following 14 days of self-isolation or a negative coronavirus test from the household or therapist.
- The therapist and family will share details of any possible exposure to coronavirus as soon as possible after a visit

These adaptations have been developed following government guidance about 'Working safely during coronavirus (COVID-19)' <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes> and guidance from the Royal College of Speech and Language Therapists (RCSLT) <https://www.rcslt.org/-/media/docs/Covid/RCSLTreducing-risk-of-transmission--use-of-PPE-guidanceFINAL-120620.pdf?la=en&hash=E47F3EFC54CD379FB2756BA77C600E1BBF496B3C>

20.7.20

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